

CUSTOMER OVERVIEW



**EASY TRAVEL PLANNING WITH COMPLETE
ONLINE BOOKING SOLUTIONS**

The client is a travel commerce and technology services vendor determined to help travel agencies in taking their travel operations online seamlessly. Client provides holistic travel planning solution that comprises of basic services like online air and hotel booking along with many advanced facilities like integration with back office and accounting systems, Interac payment option, PNR management, and application of web analytics and business intelligence. Client has made it safe for travel agencies to operate online with its several security layers like 3D Secure Technology for air booking engine and three-tier charge back protection against credit card frauds.

PROBLEM STATEMENT

TIME CONSUMING SEARCH WHILE BOOKING

Search conducted on booking engines was very time consuming because the search process was not optimized. The challenge was to display search results within a second. Also, the content was not properly consolidated.



CIS APPROACH

BOOK FLIGHT, HOTEL, CAR ALL IN ONE PLACE

CIS used various cutting-edge application programming interfaces like Skylink, Sabre, Amadeus, TBO, Expedia and Rezliv to bring together flight, hotel and car booking all under one roof. Website owner can view all the bookings done via website. Reports containing booking details can be easily exported. A unique functionality added by CIS helped travel agencies to apply web analytics and business intelligence for data-driven, smart decision making.



POSITIVE OUTCOME

INTEGRATED TRAVEL INFORMATION SYSTEM

The result is a consolidated travel portal that provides end-user with all information that they may need to make an informed choice about their itinerary from travel to accommodation. PNR Cancellation facility will also be made available.



TECHNOLOGIES USED



Our Achievements



12+
YEARS
IN BUSINESS



05
WORLDWIDE
OFFICES



600+
EXPERT
TEAMS



10+
WEB
EXPERIENCE



5+
MOBILE
EXPERIENCE



5+
MARKETING
EXPERIENCE



2100+
WORLDWIDE
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Gain useful insights into your business with our Business Intelligence & Analytics solutions that have a strong backing of our wide-ranging domain expertise and technology skills.

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