

# CUSTOMER OVERVIEW

## ONLINE TRANSPORT MARKETPLACE FOR DIFFERENT TRANSPORT REQUIREMENTS

---

This is an online transport marketplace that connects people with local transporters for the purpose of fulfilling any transport requirements. People can list their freight details, receive quotes/bids from different transporters online and select the one that best suits their needs and budget.

---



# PROJECT FEATURES

---

- ◆ Customer can create, edit, update, view and delete their listings(items).
  - ◆ Transporter can view the available listings within their area and can place a bid on selected listing. They can also see what other bids are already placed on that listing.
  - ◆ Customer can select the bid which he wants to select. He will be required to pay at least 50% of payment here by using Stripe Payment Gateway.
  - ◆ Once the freight delivery has been completed, the Transporter will request the remaining funds from the Customer.
  - ◆ Admin Management.
  - ◆ Payment gateway Integration.
  - ◆ Bid functionality.
  - ◆ Invite Friend.
-

# PROBLEM STATEMENT

---

The client wanted to create an application from scratch for an online transport marketplace. The application should serve two types of users: Customer and Transporter. Both users should be able to register, log in and avail features according to their respective roles.

---

# CIS SOLUTION

Customer creates a new listing, describing the item/s that they need transported. Customer can create listing in two steps by filling out 2 forms. In the first form, customer can fill in details such as item's physical measurements like length, width, height and upload multiple images of item. Second form will ask for pickup and drop location details with the help of Google map.

Transporters can then place competing bids on the listing. The customer then selects the winning bid based on price, delivery time frame and customer reviews. The customer pays 50% of the listing amount through the application. The details of the Customer and Transporter are exchanged and the delivery can then take place.

Once the delivery has been completed, the Transporter will receive the remaining funds from the Customer. Feedback is then exchanged on the application, which helps in building each Transporter's reputation. We also created a rating system that Customer can use to rate Transporter. We implemented Stripe Managed Account payment Process for secure payment processing.



# CHALLENGES WHILE IMPLEMENTATION

---

Initially, we had implemented Stripe Singleton Account payment process for the application. However, later on we changed it to Stripe Managed Account payment Process.

---

# POSITIVE OUTCOME

---

With innovative functionalities and secure Stripe Managed Account payment process, the application has acquired substantial customer base and has generated great profits for the client.

---



# TECHNOLOGIES USED



## Our Achievements



**12+**  
YEARS  
IN BUSINESS



**05**  
WORLDWIDE  
OFFICES



**600+**  
EXPERT  
TEAMS



**10+**  
WEB  
EXPERIENCE



**5+**  
MOBILE  
EXPERIENCE



**5+**  
MARKETING  
EXPERIENCE



**2100+**  
WORLDWIDE  
CLIENTS

US/CA:  
+1888-572-3991

SINGAPORE  
+65-3158-0888

UK/EU:  
+44-020-3318-0351

SOUTH AFRICA:  
+27-87-550-9535

INDIA:  
+91-(731)-6664000

Gain useful insights into your business with our Business Intelligence & Analytics solutions that have a strong backing of our wide-ranging domain expertise and technology skills.

Copyright 2016 - CIS :: One-Stop Technology Services & Solutions!

[www.cisin.com](http://www.cisin.com)