

# CUSTOMER OVERVIEW

## PROVISIONING HIGH QUALITY TYRE SEALANTS FOR PUNCTURE PROOFING

This renowned client sells high quality tyre sealants for puncture proofing online. The client required a desktop application to manage the customers and employees information like what orders are being placed by customers, when the items have to be packed and dispatched and so on.



# PROJECT FEATURES

## HERE ARE SOME OF THE FEATURES OF THE DESKTOP APPLICATION:-

- ◆ **Maintain all the information related to customer like if a customer has placed the order then when it will go for packaging and when it will go for delivery and other related information.**
- ◆ **Maintaining all the information related to employees like how much time they spent on any task and managing payment according to the hours.**
- ◆ **Login and Logout facility.**
- ◆ **Maintaining the information for salesman. Through this system postcode can be assigned to a salesman to have a meeting with customer.**



## PROBLEM STATEMENT

**Client required an application where full information of employees, customers and salesman could be maintained and managed. Employee working hours, customer orders and also the salesman activity should all be traceable with the help of this application.**

## CIS SOLUTION

**We developed an efficient desktop application for the client where he could manage all customers, employees and salesmen related data in one place. Customer orders can be managed end-to-end from packaging to shipping to delivery. The activities of employees and salesmen can also be recorded easily with the help of this application.**

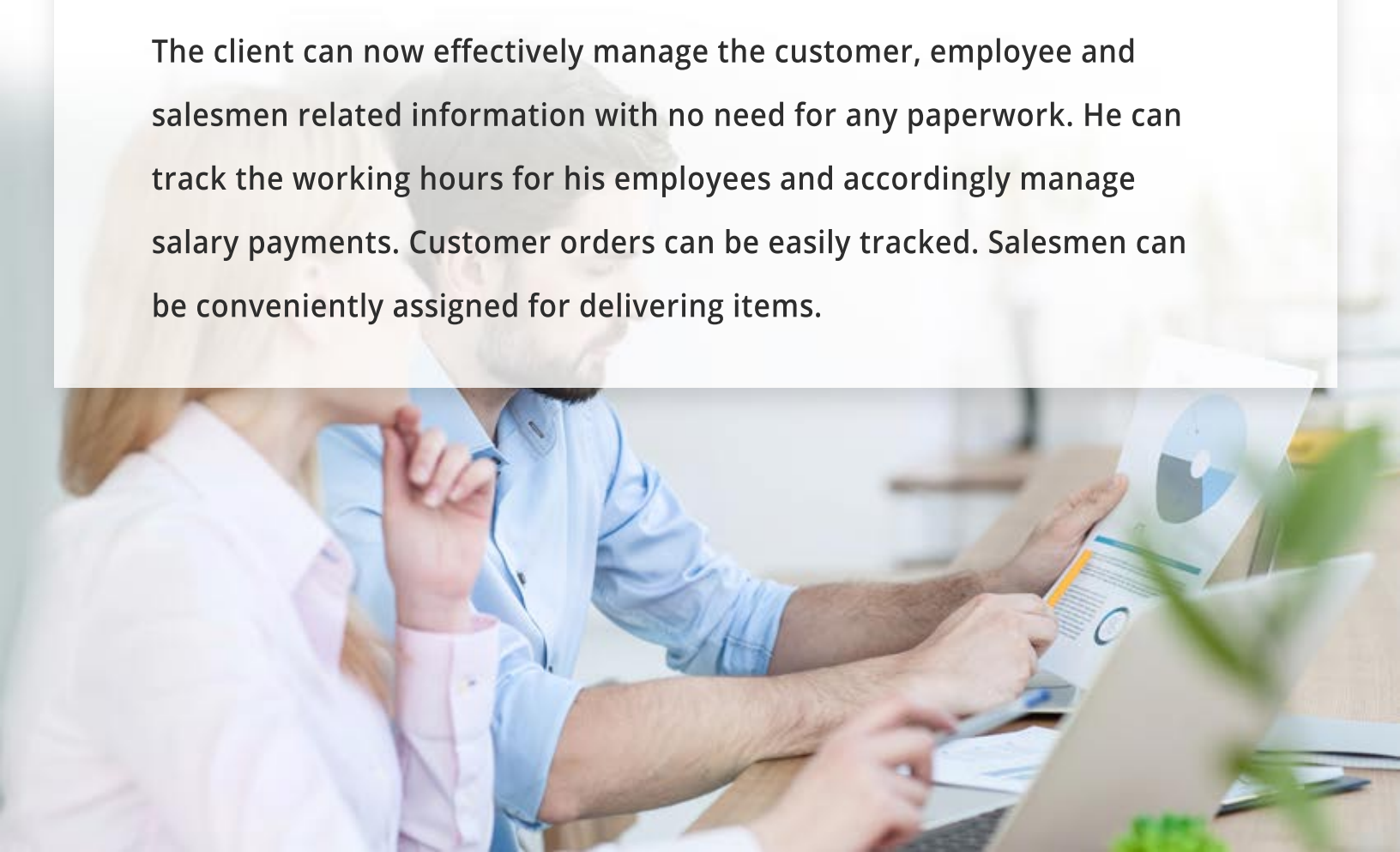
# CHALLENGES WHILE IMPLEMENTATION

Following are the challenges faced during implementation of this project:-

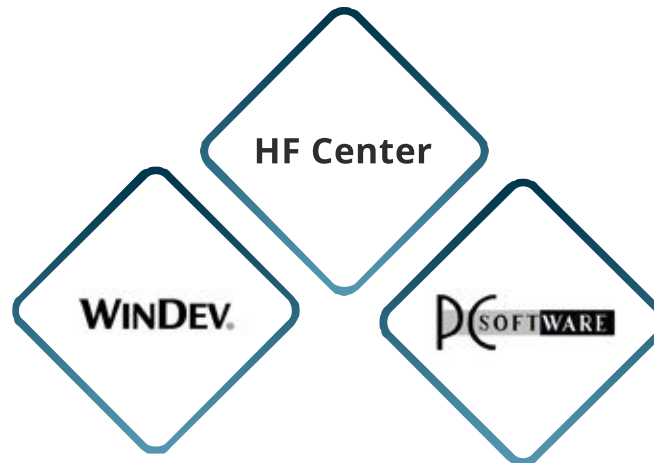
- ◆ Access the same code in windev and webdev on a report which is shared in web and windev.
- ◆ Assign nearby district to the salesmen and to show this in graphical report.

## POSITIVE OUTCOME

The client can now effectively manage the customer, employee and salesmen related information with no need for any paperwork. He can track the working hours for his employees and accordingly manage salary payments. Customer orders can be easily tracked. Salesmen can be conveniently assigned for delivering items.



# TECHNOLOGIES USED



## Our Achievements



**12+**  
YEARS  
INBUSINESS



**05**  
WORLDWIDE  
OFFICES



**600+**  
EXPERT  
TEAMS



**10+**  
WEB  
EXPERIENCE



**5+**  
MOBILE  
EXPERIENCE



**5+**  
MARKETING  
EXPERIENCE



**2100+**  
WORLDWIDE  
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